



65th Annual Report

2018/19





Annual Report 2018-19

With the compliments of the Chair Mrs Julie Dunn and Directors of the Board of Governance.

65th Annual Report for the year ended June 30th, 2019.

Presented at Annual General Meeting of Contributors, October 9th, 2019.

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Regulatory Information

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Contents

ABOUT THIS ANNUAL REPORT	02
REGULATORY INFORMATION	02
CONTENTS	03
ABOUT EVENTIDE HOMES	04
MISSION STATEMENT	05
BOARD OF DIRECTORS	05
CHAIR REPORT	06
A NEW ERA	08
ORGANISATIONAL CHART	10
CEO REPORT	11
SPECIAL AWARDS	13
DONATIONS & BEQUESTS	13
VOLUNTEERING	13
COMMUNITY ENGAGEMENT	14
CORPORATE REPORT	16
CARE REPORT	17
ACTIVE LIFESTYLE	18
LEISURE & LIFESTYLE REPORT	20
FINANCIALS AT A GLANCE	22
INCOME & EXPENSES STATEMENT	23
STATEMENT OF FINANCIAL POSITION	24
OUT & ABOUT	25
THE YEAR THAT WAS	26

About Eventide Homes

Eventide Homes is one of Western Victoria's leading senior lifestyle villages, offering a variety of independent residential living options and an aged care hostel on site if you require residential care in the future. All located within spacious grounds in the regional City of Stawell.

The Management and staff of Eventide Homes are committed to providing a caring and supportive environment where residents are provided with outstanding professional care with highly qualified and experienced staff. Eventides No 1 goal is to ensure all residents are active, socially engaged and connected with the wider community.

Residential Living

We have 100 residential aged care beds for seniors. Each single room has a private en-suite and some rooms can be adjoined to suit married couples. We also have a state-of-the-art wing to support residents who are experiencing memory loss.

Independent Living

Independent living accommodation is available to people over 55 years who have retired from full-time work. All accommodation is safe and private and tailored for a wide range of mobility aids and connected to a 24-hour emergency service.

Services Provided

- Beautician
- Cleaning
- Computer & Internet access
- Hair Salon
- Meals
- Onsite laundry services
- Onsite Occupational Therapist
- Personal care
- Visiting Medical Specialists

Visiting Medical Specialists include Audiologists, Doctors, Dental technicians, Pathologists and Podiatrists.

Values Statement

Eventide Homes values and respects:

- The inherent worth of each individual;
- The contribution made by all people committed to the organisation, its mission and those it seeks to serve;
- The particular and unique contribution which older people are able to make to the community;
- The commitment and caring concern of its staff;
- Innovation and a capacity to be forward thinking; and
- The trust, which has been vested in it by the community.

Vision Statement

Eventide Homes will:

- Be responsive to communal needs;
- Respond positively and creatively to the needs of older people;
- Strive at all times to promote the maintenance of independence and self-determination for older people, and provide a friendly, comfortable, supportive, attractive and homely residential environment and individual lifestyle;
- Demonstrate commitment to prudent administration and management of the finances and assets entrusted to it by the community;
- Be a good employer, maintaining an environment in which staff are valued, supported in their endeavours and development, and valued for their contribution of excellence.
- Strive to continuously improve in all areas including the Aged Care Standards.



Mission Statement

Eventide Homes (Stawell) Inc. aspire to provide premium, stimulating and innovative accommodation and care.

Care Statement

Eventide Homes shall provide individualised and resident focused services and care, through an empathetic and experienced team in a dignified and trusting environment.

Board of Directors



Julie Dunn - Chair

Commenced on the Board of Governance 2008



Kaye Harris

Commenced on the Board of Governance 2010



Reg Smith

Commenced on the Board of Governance 1994



Peter Barham

Commenced on the Board of Governance 2017



Leanne Parker

Commenced on the Board of Governance 2017



Roger Warne

Commenced on the Board of Governance 1985



Peter Greenberger

Commenced on the Board of Governance 2015

Chair Report

On behalf of the Board of Governance it is my honour to present the 65th Annual Report for Eventide Homes for 2018/2019.

I am pleased to report that our CEO, Sue, supported by her management team, Joanne and Cathy, and all their staff, have again worked hard to provide a safe and well maintained living space for residents in the hostel and independent living environments. Eventide Homes has been accredited for a further three years following unannounced site inspections and reviews earlier this year, and I would like to thank CEO Sue for inviting me to attend the feedback meetings with the two assessors. It was interesting to hear their views of our physical environment and wonderful to hear their positive comments about staff and their interactions with residents.

New Accreditation standards came into effect from July this year, with similarities to those of previous years but significant differences too. These changes have been discussed by the management team and an education program for staff has been implemented. The changes also affect the Board, with regular information and discussion sessions being incorporated into monthly meetings.

One of the new standards refers to resident choice, and this has led to considerable discussion and innovation. One example is the work completed by Joanne with Andrea and her team to improve the dining experience of our residents. Residents now have some flexibility with the time they have breakfast, lunch and tea. Once in the dining room they have choices about the food, for example, lunch includes a choice of main course served from the bain-marie, as well a choice of vegetables. Smaller tables have been purchased so residents can choose where they sit in the two dining rooms and may change their seats and dining companions at every meal. Staff are there to assist and serve residents of course, as hot plates and drinks can be difficult to carry.

The opportunity for residents to invite friends and family to share a meal with them in a restaurant style environment has also been welcomed. Congratulations to all involved!

The Board has undertaken a review of its processes and skills with the assistance of Governance Evaluator, a company based in Geelong. This has encouraged Board Directors to update their understanding of the new Standards and will continue throughout the year. The Board is also developing a new three year Strategic Plan and will be seeking input from staff and community as a part of that process.

Architect Darragh O'Brien has attended several meetings with the Board over the last year as he develops a Master Plan for both the Hostel and Stage 2 of the Plantation. He has sought input from staff to ensure his designs will meet the needs of residents and enhance their enjoyment of life, whilst allowing staff to complete their work effectively. The Board would like to thank everyone who has taken time to help with this project. We are finalising plans for funding at present.

In the meantime we have continued to plaster over dark brick work in the hostel, making the passage ways brighter and more "home like". Plans are being finalised to build decking in the area between Cashin House and McGregor House, with garden screening for rooms. This will create another pleasant outdoor space for residents and another route to Cashin Hall. The Board has also approved a new roof for the Individual Living Units facing O'Regan Street, to incorporate a veranda on the hostel side.

Plans for Stage 2 of the Plantation are progressing steadily, with two house plans and a variety of facades developed. Darragh has also worked with the Council as drainage across the site will need to be completed before roads and blocks can be made available for buildings. We aim to build Stage 2 as community members seek accommodation with us.



Eventide homes website and Facebook presence have continued to improve communication with distant family members and friends, keeping them aware of activities here. Thank you to the staff who organise fun activities and to those who take photos and post them up for us to share.

Thank you also to all the volunteers who assist staff and residents in many ways. Your gift of friendship and assistance allows our residents to join in a wider range of fun activities, both in the hostel and at several locations around the town, improving their quality of life. It has been wonderful to welcome new volunteers to our hardworking group.

In the next 12 months the Board will be working to ensure the ongoing success of Eventide Homes to provide an exceptional level of care to all residents now and in the future. We are grateful for the support of the Community and hope the consultations regarding our Strategic Plan continue to supply feedback and ideas so we can confidently progress.

I would like to thank my fellow Board Directors, CEO Sue and all staff for their continuing support and assistance over the last 12 months as it has made my role as Chair an enjoyable one.

Julie Dunn

Chair, Board of Directors



A New Era





Organisational Chart

RESIDENTS

**BOARD OF
GOVERNANCE**

**CHIEF EXECUTIVE
OFFICER**
Sue Blakey

BUILDER
Rob Spicer

**PROJECTS &
MARKETING**
Toni Williams

**CORPORATE
SERVICES MANAGER**
Joanne Cross

**CARE & LIFESTYLE
SERVICES MANAGER**
Catherine Potter

**CORPORATE
SUPPORT
OFFICER**
Sarah Morris

**ACFI & OH&S
CO-ORDINATOR**
Leeanne Nuske

**CLINICAL TEAM
CO-ORDINATOR**
Diana Edchamag

**LEISURE &
LIFESTYLE
SUPERVISOR**
Grace Rethus
Wendy Dumesny

**FOOD
SERVICES
SUPERVISOR**
Andrea Monaghan

**GROUNDS &
MAINTENANCE
SUPERVISOR**
Stephen Fenwick

**CLINICAL
ADMINISTRATIVE
ASSISTANT**
Colleen Parry
Sandra Metcalfe

**REGISTERED
NURSES**

**LEISURE &
LIFESTYLE
STAFF**

**ENROLLED
NURSES**

**PERSONAL CARE
WORKERS**

**FOOD
SERVICES
STAFF**

**ADMINISTRATION
STAFF**

**GROUNDS &
MAINTENANCE
STAFF**

**DOMESTIC
& LAUNDRY
STAFF**



CEO Report

Aged Care has certainly been in the spotlight this year, with the Royal Commission into Aged Care Quality and Safety hearings highlighting issues and shortcomings of our Industry. We await the outcomes of which we look forward to the process addressing fundamental issues and highlighting areas for improvement and development, to make the aged care system better for all older Australians.

I am proud to report that Eventide's 3 yearly accreditation audit was undertaken in May and we successfully complied with all 44 outcomes.

A lot of time this year has been spent in consultation with community and staff to bed down our Masterplan for Capital Development over the next 5 to 10 years. Our Architects, Darragh O'Brien and James Anwyl from EBD Architects have been busy providing drafts for a new 12 Bed Memory Support Wing, Major upgrade to the General Hostel and Stage 2 of The Plantation development.

Coinciding with this we have been busy with the refurbishment program in the hostel which is steadily progressing. The dark brick walls are being replaced with plaster, and new furniture has been purchased to provide a more "home like" atmosphere.

The installation of CCTV cameras in the hostel has been undertaken. This new security system will ensure safety and provide peace of mind for all residents and staff.

I am currently awaiting the announcement of the Aged Care Approvals Round to submit an application for funding for the Aged Care Masterplan projects.



'We have been busy with the refurbishment program in the hostel which is steadily progressing. The dark brick walls are being replaced with plaster and new furniture has been purchased to provide a more "home like" atmosphere.'

CEO Report

I wish to mention that we received two substantial bequests this year and would like to convey our heartfelt thanks, we are truly grateful.

These bequests will be put towards the proposed capital works and are generally recognized with naming rights.

We are preparing to undertake a Strategic Planning Day in October and am confident that our long term strategies for growth and continuous improvement across all areas will hold Eventide in good stead into the future.

I am forever grateful and appreciative of the passion and commitment of our staff and their relentless pursuit to obtain positive outcomes for residents. It is their commitment that makes up the backbone of Eventide and we say Thank You for your hard work and professionalism. This year we successfully negotiated a revised Enterprise Bargaining agreement which will be in place for the next 3 years.

I wish to also convey thanks to our volunteers who selflessly give their time and companionship to our residents. Many programs would not go ahead without your assistance and your support is making a tangible impact for our residents every day.

Board Directors, Joanne, Cathy & myself regularly attend aged care and retirement living conferences, to keep up to date with innovation and trends in the industry.

We are fortunate that Leading Aged Services Australia, our peak body, hold their quarterly regional forums here at Eventide which enables Directors and staff to attend regularly.

This year we have been involved in The New Work Mindset Project of which we are a Consortium Partner. This project has assisted how we can best support current and future workers to navigate their careers and how we can support students and our workforce to build the skills and mindset to navigate and thrive in this ever changing environment of Aged Care.

The project is a collaboration between Foundation for Young Australians (FYA), South West Institute of TAFE, Lyndoch Living, Western District Health Service and Eventide Homes. I wish thank our staff for their input and participation with this project.

I wish to congratulate Cherelle Nicholson and Bonnie Mellor who were awarded the Citizen of the Year and Young Citizen of the Year respectively at the local Australia Day Awards and wish to thank Jenny Greenberger for preparing the nomination on behalf of Eventide Homes.

We have recently convened Governance Evaluator to undertake a governance evaluation and Director review. We found this a valuable experience, and now feel confident to implement and monitor the Director's Development Program.

In closing, I would like to thank my Senior Management Team Joanne and Cathy for your support, ideas and passion and; to Board Directors for your ongoing support, as we continue in an environment of increased competition and changing customer expectations.

I am fortunate to work for a very progressive organisation and I look forward to the coming year, which I believe will be challenging for all in the Aged Care world.



Chief Executive Officer

'I am forever grateful and appreciative of the passion and commitment of our staff and their relentless pursuit to obtain positive outcomes for residents.'

Special Awards

Each year the Board of Governance may present Certificates of Appreciation to community members for their valued support to Eventide Homes and to long serving staff members.

This year's recipients are:

Certificate of Appreciation:

Carmel Conway
Ted Broda
Christine Johnston
Dorothy Williams
Lorraine Williams

Staff:

Colleen Parry
20 years

Jennifer Purchase
20 years

Elizabeth (Libby) Redford
15 years

Jennifer Cooper
15 years

Sheryl Friend
15 years

Colleen Hope
15 years

Leanne Nuske
10 years

Beverley Holmes
10 years

Donations & Bequests

Eventide Homes is a not-for-profit organisation and therefore relies heavily on Federal Government assistance to fund operations. Bequests and Donations to Eventide Homes contribute to the comfort and quality of life of residents and are greatly appreciated.

A receipt for tax purposes can be issued for any donations made.

If you are interested in learning more about donating to Eventide Homes, please contact us on (03) 5358 2027.



Volunteering

Volunteering – The difference is You

At Eventide Homes we believe that maintaining our residents' connections with their local communities is an important part of ensuring quality of life. We welcome volunteers and encourage them to share their passions, interests and skills with our residents.

Eventide Homes Volunteer Program not only gives you the opportunity to meet new friends, learn new skills and share experiences, but also it connects you to a group of like-minded people working together to achieve the best for our residents and the local community.

Volunteering doesn't have to be a regular commitment, and in as little as an hour a week you can make a valuable difference to the lives of our residents. Current volunteers share a wide variety of skills with our residents including: Art & Craft, Cooking, Bingo, Music, Reading and Sewing. We also have volunteers helping with Bus Outings, Church Services, Resident Shopping and One on One time with residents.

If you have a skill you would like to share with Eventide residents or would like to enquire about volunteering at Eventide Homes please contact Rebecca Farrell on (03) 5358 2027.

Community Engagment



Residents, families, friends, staff and volunteers walk the Eventide grounds to support breast cancer in our very own 'Eventide Classic'. Special performance from St Patricks Primary School choir followed.



An Easter Craft Activity that was not only enjoyable for residents, but also something to benefit the community. Residents along with staff designed cute Easter treats in butterfly shaped packaging, which have been boxed up and passed on to the Stawell Inter Church Council Welfare Committee to distribute to households during the 2019 Easter period.



Residents, Staff and Volunteers once again participated in the StawellBiz Christmas Street Parade.



Mum's & Bub's sessions at Eventide Homes is always a much look forward to event. Residents love chatting to the parents and interacting with the young children, Always sure to be smiles all-round.



The Eventide Homes Art Exhibition showcased works that had been completed throughout the year during Art Classes. The monthly Art Classes give residents an opportunity to express their creativity under instruction by volunteers from the Pomonal Mixed Bunch Art Group. Christmas Cards created from the resident's artwork were also launched at the exhibition.



Anzac Day Service provided by RSL Stawell branch members. Resident Irene Young is a WWII veteran and proudly wore her jacket & hat which was part of her wartime uniform.



Aged Care Expo at Town Hall - A Community Information event on services available in our region as you age.



Eventide Homes are fortunate to have great partnerships with the surrounding local schools. These Intergenerational visits bring joy to both young and old.

Corporate Report

Accreditation has once again been achieved for another 3 years. This achievement is the result of the day to day dedication and teamwork from all of our staff.

Accreditation is an ongoing improvement process. Being an accredited service provides our residents with the confidence that the service they are using will deliver safe, high quality care. Our day-to-day work practices required to meet accreditation are carried out routinely each day and robust systems have been put in place to achieve this.

Our major focus this year was on the Aged Care Quality Standards which took effect 1st July 2019. These new standards are consumer focused and allow residents more choice in the care and lifestyle they are provided. Many hours have been spent reading guidance material and reviewing the Commissions expectations. Our focus now is to maintain the Aged Care Quality Standards and to monitor and evaluate compliance.

Quality assurance activities are an ongoing effort, with the Continuous Improvement program continuing to reflect a systematic and timely response to all suggestions and problems. Our Comments and Complaints system reflects positive outcomes for all. Our focus is 'results for residents'.

This year we have enhanced our 'Dining Experience' across Breakfast, Lunch and Dinner, offering more choice. Residents are now able to choose their meal from the Bain Marie and choose from a "Breakfast Bar" for condiments, salads, drinks etc., all of which residents are able to help themselves. There are plenty of staff available to assist. If residents are unable to help themselves, a staff member is available to serve residents at the table.

For the evening meal we have introduced a choice of two soups and a choice of three salads. The meal service hours have been extended to Breakfast 7.00am - 9.30am, Lunch 12.00pm - 1.30pm and Dinner 5.00pm - 6.00pm. Residents can choose to come to the dining room at any time during these hours. We have purchased new tables and residents now have the choice of where and with who they would like to sit with.

Eventide has also introduced a new 'Dining Experience' where we have an occasional restaurant of an evening where residents can invite families and friends to join them for a three-course meal in an ambient restaurant



atmosphere. Residents came up with many suggestions to call our restaurant and finally voted on "Come Right Inn Restaurant".

Our resident's meal is complimentary, there is a cost for others. We are offering a choice of 3 Mains, 3 Entrée's and 2 to 3 Desserts. Maximum number of people is 20.

Our first night was a huge success. We had five bookings, 18 guests, two bookings involved residents, who both had a wonderful night and cannot wait for the next "Come Right Inn Restaurant" night.

I would like to express my gratitude to the entire team at Eventide for their great teamwork, positive contribution and professional approach. I look forward to another great year at Eventide and to us all working together to achieve great things.

Joanne Cross

Corporate Services Manager.

Quality with Choice

Offering choice at mealtimes, just like at a restaurant or when deciding on your daily meals at home, is what motivates the ever-changing menu at Eventide Homes. A breakfast bar option is now located in the dining room giving residents the choice to help themselves or order from the table. As well as a choice of Lunch and dinner Menus from our open kitchen Bay.



Care Report

to aged care recipients. This data will also assist staff to monitor and identify trends over time. The staff at Eventide have again worked extremely well as a team to collect this data for the first submission scheduled for 21st October 2019.

This year Eventide Homes was privileged to be selected to participate in a pilot program funded by the federal government called Older Minds Mental Health Program. As part of this program several staff at Eventide homes have been trained in mental health first aid. The program also provides Eventide homes with a trained Mental Health nurse who visits the facility 1 day a fortnight to provide Psychological therapy/support to the residents who are struggling with the loss of independence, loss of loved ones, loss of previous life and assistance with transitioning from home to living in residential care. This program is already proving to be beneficial for all residents that have participated to date with many positive comments returned.

Wellness and lifestyle continue to provide Eventide Homes with Occupational therapists to work with several of our residents. The Occupational therapists provide timely assessments, interventions and group classes to improve mobility, quality of life which assists with decreasing fall rates.

More equipment has been purchased throughout the year to maintain a safe level of quality care. Equipment purchased includes an Oxygen concentrator, sewing machine, Wheel chairs with oxygen bottle holder, Dining tables and chairs and various furnishing items for Currie house, lounge chairs, portable lift hoist, Aquatic mobile electric shower chair, stackable chairs, equipment for activities and several planter boxes.

The activity program at Eventide Homes has been reviewed and improved over the last twelve months with the introduction of a sewing class and our residents now have the option of attending external activities in the community such as the men's shed and activities at neighbourhood house. The interaction and integration between the residents in Warne and the general hostel remains a focus with some further activities provided on the weekend including a cooking class which has proved extremely popular. Recently the focus has been on bus outings which the residents are enjoying. Activity staff have set goals for the next twelve months which will enhance the activity program even further.

I look forward to the challenges that are presented in the next twelve months.

Catherine Potter

Care & Lifestyle Manager

I have now been working in the role of care and lifestyle manager at Eventide Homes for almost two years. The last twelve months at Eventide homes has proved to be extremely busy, challenging and rewarding however caring for our resident's remains fundamental to the way Eventide homes operates.

Eventide Homes was reaccredited this year for three years with all expected outcomes met. This audit has been extremely positive for Eventide homes and demonstrates how hard all staff work to provide quality care whilst ensuring all requirements are met.

The aged care sector has gone through a period of reform this year including the introduction of the new aged care standards from July 1st 2019. The new aged care standards are consumer focused and ensure our residents are treated with dignity and are able to exercise choice. Compliance with the new aged care standards is mandatory from the date of commencement and all organisations are required to demonstrate performance on an ongoing basis to meet the Australian government requirements. I am proud to say our team at Eventide have worked diligently transitioning over to the new standards which will only improve the lives of residents in our care.

The Flu vaccination program offered at Eventide Homes to staff and volunteers was extremely successful. This year approximately 63 staff and 3 volunteers were vaccinated and to date Eventide homes has not had any reported cases of Flu.

The national aged care mandatory quality indicator program was introduced from 1st July 2019. This program involves Eventide homes collecting data for three quality indicators that address important aspects of quality care in clinical areas.

All residents or their relatives were advised via a letter about the commencement of this program and given the opportunity to opt out. All the data is collected quarterly and submitted to the government via a portal. Data is collected for the following categories 1. Pressure injuries, 2. Use of physical restraint, 3. Unplanned weight loss. The object of the quality indicator program is that providers will have robust, valid data to support continuous improvement in the care they provide

Active Lifestyle

"Working on the land has been an important part of my life. I feel happy, healthy and full of life after spending time digging in the dirt, planting and delivering home grown vegetables to the kitchen" - Cliff Mayberry





Regular musical and dance sessions are a great way of boosting the health and happiness of residents, staff and volunteers.

"I have fond memories of dinner dances around the country halls, and I really enjoy dancing" - Dorothy Miller



Leisure and Lifestyle Report

The last 12 months have once again been a busy, but fun time for all Residents, Staff and Volunteers involved in the Leisure and Lifestyle Program at Eventide Homes.

Our focus is to enrich, stimulate and enable our residents to live their lives as fully as possible, enjoying activities of their choice, and to promote independence and self-esteem through the recognition of individual strengths, needs and interests.

Many residents contribute their talents to assist with the daily everyday tasks at Eventide. Residents help with setting up programs, such as Crosswords, Craft, Church Morning Tea, delivering the daily newspapers, assisting kitchen staff with the collecting of cups and saucers from around the hostel and announcing the Daily Lifestyle Program over the PA.

Our cooking groups-both in the hostel and Warne House have been using their cooking talents to provide delicious dishes for other residents to enjoy. The introduction of a weekly sewing group has given the residents an opportunity to learn new skills and utilise individual talents.

Our very enthusiastic resident Gardeners have their special areas/courtyards in which they assist with beautifying Eventide. A wonderful vegetable garden provides many vegetables for the Eventide kitchen to be enjoyed by our residents and given away to family and friends. A new Garden Glass House is home to many beautiful house plants that we utilise to decorate the Glyn Cashin Hall for special functions, plants can also often be found enhancing staff offices, ensuring a pleasant working environment.

Community Involvement

Community Involvement has once again been a priority in 2019. Entries in the Stawell Show and the Christmas Tree Festival allow residents to utilise their talents by producing beautiful garments, and a variety of art and craft. The Stawell Biz Christmas Parade gives residents a chance to enjoy a festive atmosphere outside of Eventide.

A BBQ lunch hosted by the Blokes at Eventide saw a time of laughter and enjoyment with the men from the Stawell Men's Shed and many stories being shared.

Residents have been enjoying weekly visits with students from Stawell 502 and Stawell West Primary Schools. Monthly visits to the Stawell Library in conjunction with story time, allow special relationships to develop with the residents and the Mums/Nanna's, babies and toddlers attending the library. These intergenerational activities enrich the lives of both generations resulting in lots of smiles and laughs.

Wider Community involvement once again saw the running of the Mother's Day Classic Walk (raising funds for breast cancer), The Biggest Morning Tea for cancer, and Good Samaritan Christmas Boxes being packed and sent overseas for under privileged children for Christmas. For the first time this year a box of beautifully hand crocheted rugs were sent from our residents at Eventide, to the aboriginal Mutitjulu Aged Care facility at the base of Ayers Rock, and were gratefully received by the residents who like to sit outside of an early morning and enjoy the sunshine despite the cold air.

Residents from Warne House assisted in enhancing the lives of many local families at Easter time by donating beautifully packaged Easter eggs to the Stawell Welfare Agency. This allowed many local children to receive Easter eggs who normally would have missed out, and parents were very grateful and relieved that their children were not going to miss out on Easter Eggs this year.

Outings

Outings in the community are enjoyed by all who attend. Some of the outings that were organised throughout the year were the "Blokes Only" visit to the Victorian Goldfields Railway, the Ladies outing to the Pomonal Estate, Stawell Men's Shed, Stawell Anglican Church Pancake Lunch, Moyston Sheep Dog Trials, Stawell West Primary School Mini Market, Vintage Car Club outings, St Cecilia Singers and individual outings in the community for shopping, dining out for lunch, cappuccinos and visits to the Halls Gap Zoo. Warne residents enjoy a weekly bus outing enjoying the surrounds of Stawell as well as attending the pub lunches in the hall by bus.

Special Functions/ Visiting Entertainers

Many cultural events are held throughout the year- Australia Day Celebrations, Valentine's Day and Springtime Balls, Spring Racing Events, Mother's and Father's Day celebrations, Anzac Day Service, Grand Final football afternoon, BBQ lunches, birthday parties, Blokes only Afternoons, Jamie and Kim's zoo, Christmas and Easter celebrations, Sneek-A- Peek Fashions, Cappuccino Afternoons, Pub Lunches, mobile voting services. and our Service of Remembrance- which allows our residents to reflect, grieve and remember those members of the Eventide family that have passed away.

Visiting entertainers are an important part of the Leisure and Lifestyle Program bringing much laughter and enjoyment to our residents in the Hostel and Warne House. We especially thank the entertainers who visit Eventide regularly; Carmel Phelan, Bob Fry, Geoff Harmer, Christine Johnston and Neil Thornton and Lauren, Johanna and Caitlyn Comptom.

Other entertainers that residents have enjoyed throughout the year include The Two Allans, St Patrick's School choir, Bonnie Mellor, The Stawell Brass Band, Judith McGrath, Leo and Sandra and various guest speakers.

Our very own Eventide singing group has started up this year and is looking forward to entertaining fellow residents as part of our end of year Christmas celebrations.

As well as special functions, outings and visiting entertainers, our residents also benefit from day to day programs such as Crosswords, Bingo, Exercise Programs, Happy Hour, Quiz Afternoons, Active Games, Lolly Trolley, our Weekly Shopping Service, Cards, Walks, Art Classes, Movies, Craft, Cooking, Puzzles, Sing-a-Longs, Beauty Therapy, Newspaper Reading, Reminiscence and Music Therapy.

Spiritual Care

Spiritual care at Eventide is provided by various Ministers and lay people of different denominations to our residents throughout the year. The chapel, Glyn Cashin Hall and Warne House lounge are used regularly for church services, prayer and reflection.

A very big Thank You to our Leisure and Lifestyle Staff and Volunteers who give their time and talents to enhance the lives of our residents. We would not be able to offer the variety of programs and run programs so successfully without their valuable assistance.

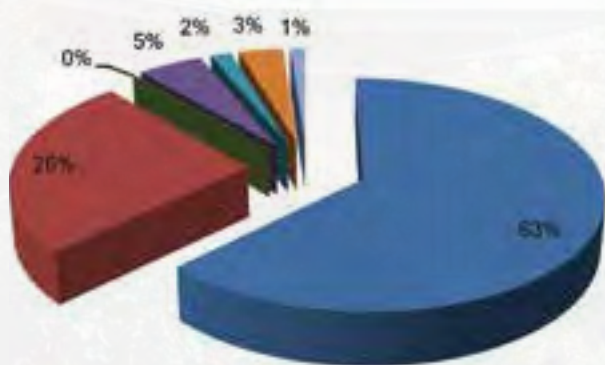
Grace Rethus
& Wendy Dumesny

Leisure & Lifestyle Supervisors

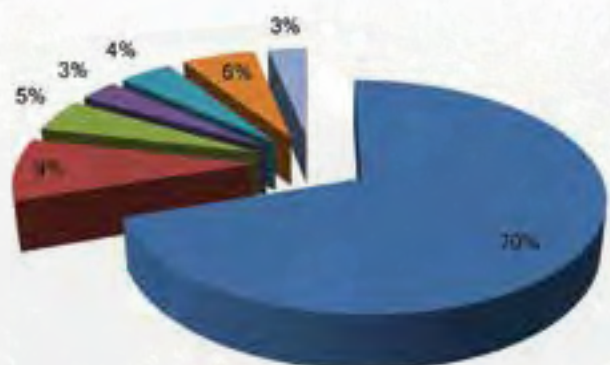


Financials at a glance

What we earned 2018-19



What we spent 2018-19



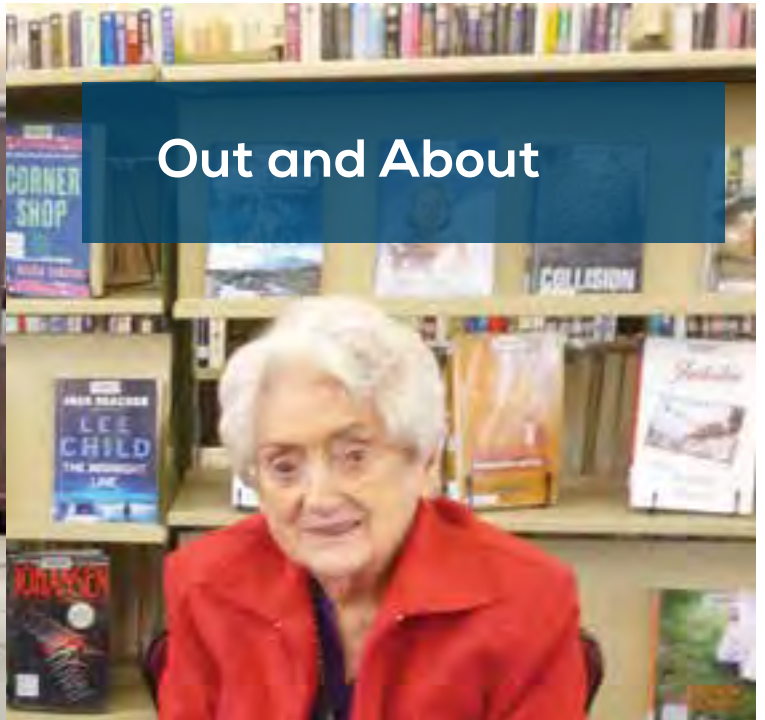
A full set of the audited financial report, performed by a registered company auditor, will be provided upon asking.

Income & Expenses Statement

	YEAR ENDED 30 JUNE 2019	YEAR ENDED 30 JUNE 2018
INCOME		
Residential Care Subsidies	6,287,821	5,957,738
Resident Daily Fees	2,568,638	2,398,705
Retention Income	7,563	22,895
Retirement Village Income	513,459	445,716
Donations & Fundraising	164,392	110,541
Interest Received	348,790	266,051
Other Revenue	114,953	85,166
TOTAL REVENUE	10,005,616	9,286,812
EXPENSES		
Salary and Employee	6,054,811	5,427,444
Depreciation	774,757	744,935
Food Supplies	415,648	385,557
Maintenance, Repairs & Utilities	268,831	261,042
Resident Care Services	377,034	382,639
Retirement Village Expenditure	512,234	512,200
Other Expenses	275,646	110,708
TOTAL EXPENSES	8,678,961	7,824,525

Statement of Financial Position

For the Year Ended 30 June 2019	2019 \$	2018 \$
ASSETS		
<i>CURRENT ASSETS</i>		
Cash and cash equivalents	12,455,361	12,044,465
Financial asset	1,500,000	-
Trade and other receivables	159,407	158,074
Inventories	18,056	11,979
TOTAL CURRENT ASSETS	14,132,824	12,214,518
<i>NON-CURRENT ASSETS</i>		
Property, plant and equipment	17,217,630	16,961,596
TOTAL NON-CURRENT ASSETS	17,217,630	16,961,596
TOTAL ASSETS	31,350,454	29,176,114
LIABILITIES		
<i>CURRENT LIABILITIES</i>		
Trade and other payables	406,100	404,530
Employee benefits	605,334	546,027
Other liabilities	14,813,167	13,841,421
Borrowings	251,000	251,000
TOTAL CURRENT LIABILITIES	16,075,601	15,042,978
<i>NON-CURRENT LIABILITIES</i>		
Employee benefits	559,639	493,577
Borrowings	899,417	1,150,417
TOTAL NON-CURRENT LIABILITIES	1,459,056	1,643,994
TOTAL LIABILITIES	17,534,657	16,686,972
NET ASSETS	13,815,797	12,489,142
EQUITY		
Retained earnings	13,815,797	12,489,142
TOTAL EQUITY	13,815,797	12,489,142



Out and About





July 2018
Christmas in July



August 2018
Aged Care Employee Day



August 2018
New Outdoor Seating in Plantation Drive



September 2018
South West Tafe funding awarded



September 2018
Spring Time Ball



October 2018
64th Annual General Meeting



November 2018
The 'Peoples Cup' visited Eventide Homes



November 2018
Oaks Day Celebrations



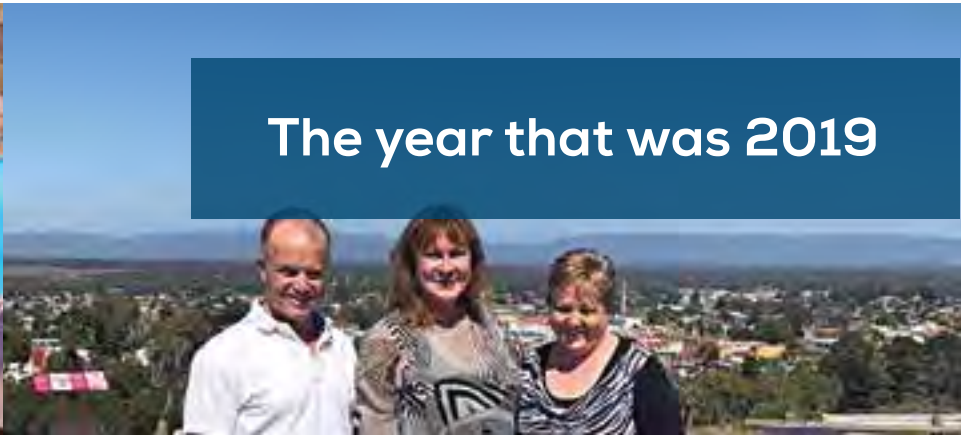
December 2018
Art Exhibition & launch of
Eventide Christmas Cards



December 2018
Christmas Festivities



January 2019
Bookworm Gallery donate \$10,000



February 2019
LASA visit Eventide Homes



February 2019
Valentine's Day Ball



February 2019
Musicians Sandra & Leo entertain



March 2019
Eventide Choir Classes commence



April 2019
Autumn BBQ Lunches



April 2019
Eventide Classic supporting Breast Cancer



May 2019
New Dining Experience



May 2019
National Volunteer Week



June 2019
Elders Abuse Awareness Day



June 2019
Restaurant Opening



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