

A Tribute to our
Veterans & Families'



A great place to live!

2014-15 annual report





1 Betty McInerney & Roy 2 Ken Crouch 3 Joan Elliott & Bill 4 Elsa McGennisken & Bill 5 Dorothy Oliver & Hugh

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Annual Report 2014-15

With the compliments of the President
Mr Reg Smith and Members of the
Board of Governance.

61st Annual Report for the
year ended 30th June, 2015.

Presented at Annual General Meeting of
Contributors, 7th October, 2015.

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Mission Statement

Eventide Homes (Stawell) Inc. will provide quality residential accommodation and care in a friendly, cheerful and family oriented environment.

Regulatory Information

Associations Incorporation Number - A0028462X

Aged Care Act Registration Number - 3345H

Australian Business Number - 26 648 709 275

Eventide Homes (Stawell) Inc.

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Stawell Victoria 3380 Australia

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Front Cover: World War II Veteran, Pat Gillespie

BOARD MEMBERS



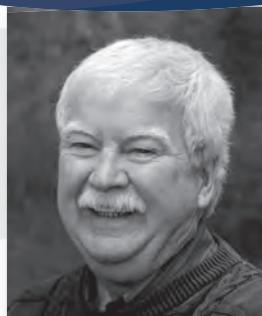
REG SMITH
President



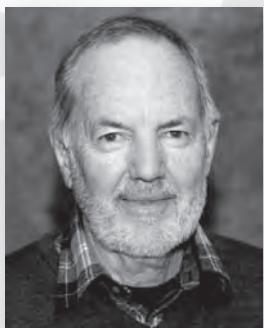
ROGER WARNE
Senior Vice President



JOHN TEASDALE
Junior Vice President



WALLY BOWERS



BARRY CURTIS



JULIE DUNN



KAYE HARRIS



LYN HARRISON



JUDITH MCGREGOR



WES NALDER

EXECUTIVE PERSONNEL



SUE BLAKELY
Chief Executive Officer (Secretary)



JOANNE CROSS
Corporate Services Manager



HELEN FARNSWORTH
Clinical Care Manager

BOARD PRESIDENT REPORT



This past year was one of great reflection as we celebrated Eventide's 60th year of caring for seniors in our community.

As we reminisced over old photos and talked about those wonderful individuals who helped shape our lifestyle village as it is today, we also acknowledged another important sector in the Stawell community: our war veterans.



Upon the 70th year anniversary of the ANZACs landing in Gallipoli, we not only observed the traditional ANZAC Day service, but we recognised our very own war veterans living right here in Eventide.

There are currently 16 war veterans residing at Eventide, all with their very own, heroic story to tell. There is also a large contingency of residents who kept the 'home fires burning' whilst their partner was in service. For the younger generation working and volunteering at Eventide, it was mesmerizing to hear their individual stories and we can't thank them enough for the contribution they made to our country.

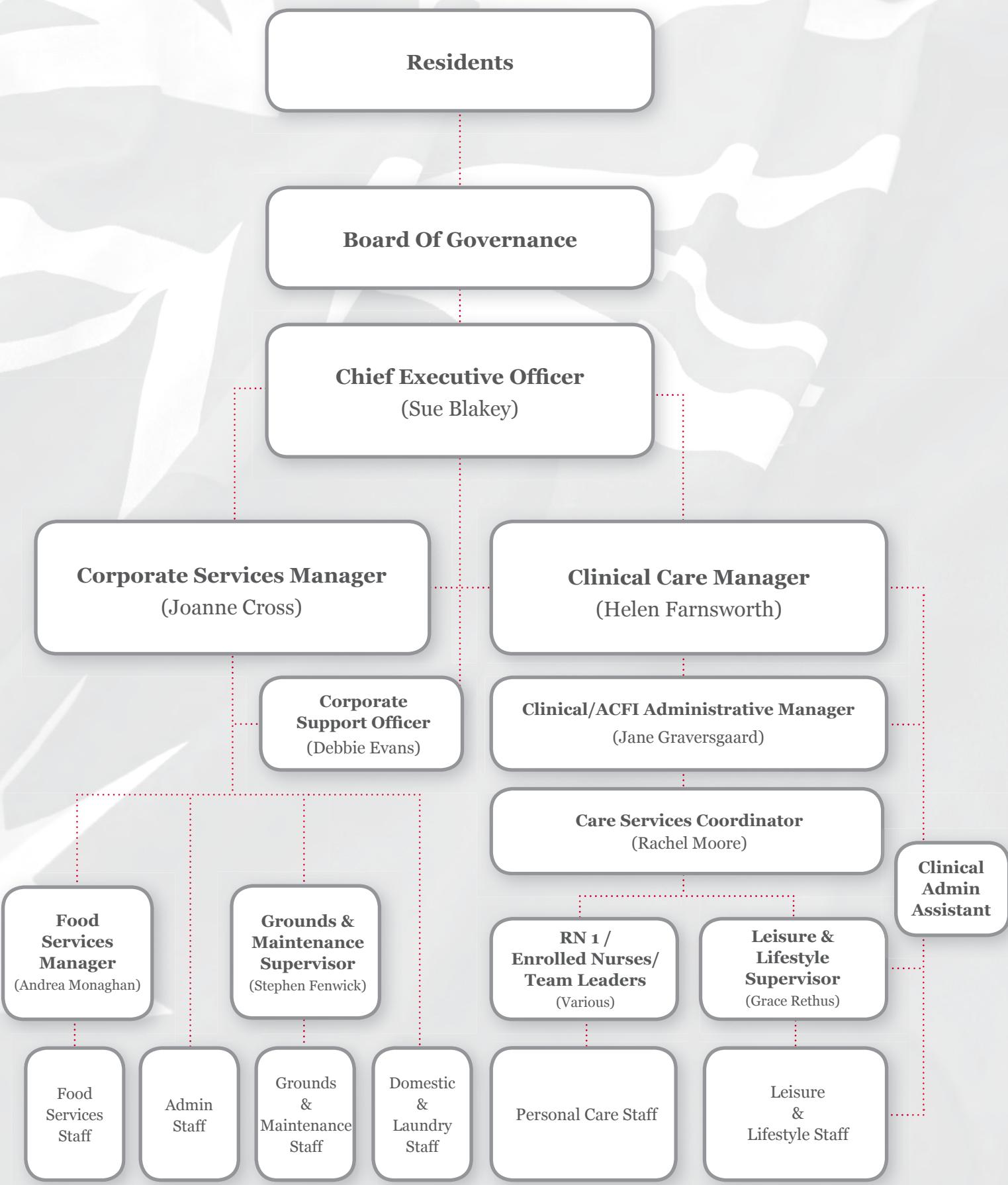
There are many big supporters of Eventide in the local community and beyond and we were on the receiving end of some significant financial assistance this year, including a substantial bequest from a late resident. We also received a generous \$9,900 grant from the Freemason's to install shade covering over the sensory garden at Warne House. A group of talented local crafters also came together to host the inaugural Winter Woollies Festival with a portion of profits going to Eventide. The Board of Governance will ensure that these funds are appropriately directed into projects at our facility in the near future.

Other key events this year include updating our constitution - as required under the Associations Incorporation Reform Act 2012 (Vic) - which will be officially adopted at the 2014-2015 Annual General Meeting. Eventide also took part in the Regional Living Expo held in Melbourne during May, handing out brand new information packs to promote to the city folk all the benefits of the Eventide lifestyle.

As we move into a new year we'll continue to endorse our unique, quality accommodation options at Eventide, including the new two-bedroom units, Plantation houses and residential accommodation, by reaching out to families across Victoria looking for a fantastic senior lifestyle change, supported by the best professionals in the aged care industry.

Reg Smith
President

ORGANISATIONAL CHART



CHIEF EXECUTIVE REPORT



The changing face of Eventide Homes became apparent this year, with significant construction and renovation works undertaken throughout the facility.

One of the most talked about projects was the construction of the first two of eight units at the front of the Eventide precinct. As part of a \$1.8 million project, these two-bedroom modern units offer seniors a fantastic independent living option within the Eventide community. Another unit was also built for a new resident at The Plantation Village, and we welcome them to our community.



To cater for our expanding facility, a new car park with 26 parking bays was built in William Street. This provides our staff with a designated car parking area and has freed up the main entrance area for visitor parking. Another noticeable improvement - inside and outside the buildings - is the new signage to help visitors navigate our ever-growing village.

This year we were also busy with renovations, with cottage number 22 undergoing a complete refurbishment and several others undergoing an external paint job. Fifteen bathrooms in the Cashin and McGregor wings were upgraded and a further 25 are to be upgraded across the facility in the near future.

Over in Grampians House, we purchased additional overhead lifting equipment and other specialised state-of-the-art equipment to assist staff to care for residents with more complex care needs.

Other major changes included the transformation of the Kingston Lounge to the Kingston Community Centre, complete with fully equipped kitchen. This communal space is dedicated to independent living residents to enjoy gatherings and functions and has replaced the old Playhouse'.

Eventide celebrated some big events this year, including the opening of the Bill Crow Courtyard in November. The refurbishment was funded with a bequest by Wilfred Alan Crow, who lived at Eventide Homes from 2005 to 2009. Formerly known as Currie House Courtyard, the updated space includes an alfresco dining area, seating and paths.

The official opening, which was attended by residents, staff and members of Bill's family, was also a great excuse for us to celebrate 60 years since Eventide started operations. And, speaking of milestones, we had a fabulous time celebrating the 100th birthday of resident Bob McKee with his family who flew from interstate to see him.

Our vibrant community at Eventide Homes certainly has a lot to celebrate and I thank our Board of Governance members for volunteering their time to guide us, all our wonderful volunteers for the many hours they put in and our fantastic professional staff who bring so much love and care to our residents every day.

Sue Blakey

Chief Executive Officer

THE YEAR AT A GLANCE



New units started

This year construction began on a group of two-bedroom units at the front of the Eventide Homes precinct on Patrick Street. Two units were completed and occupied and another one purchased off-the-plan ready for construction in the next financial year. There is space for eight units in total under this \$1.8 million project, to provide a flexible living option for seniors looking to downsize with confidence.

Freemason funds for canopy

Freemasons Victoria presented Eventide with a \$9,900 community grant to install shade covering over the sensory garden at Warne Wing - our residential accommodation for people experiencing memory loss. In 2013, the Freemasons granted Eventide \$8,500 to purchase canvas awnings for Warne House and in 2012, \$4,000 to landscape the sensory garden.

New courtyard opened

The outside space at Currie House was completely refurbished and named the Bill Crow Courtyard. The works were funded by a bequest left by the late Wilfred Alan Crow, who lived at Eventide Homes from 2005 to 2009. Complete with artificial lawn, raised garden beds, plants, trees and automatic sprinkler system, the courtyard features an alfresco dining area, seating and paths. Members of Mr Crow's family attended the official opening.

Mine grant for movies

A \$2,000 community grant from Stawell Gold Mines helped Eventide to purchase an overhead projector and a screen to the tune of \$7,000. Residents and their families have since been enjoying a plethora of old and new release movies at their very own 'cinema' at the Glyn Cashin Hall – complete with popcorn!

Artists mentored residents

Monthly art classes were introduced to the Leisure and Lifestyle Program this year, with a band of Grampians artists volunteering their time to mentor residents. Annette May, Beverly Grace, Lyn Martin, Judith Burke and Ingrid Rudolph have helped residents explore the use of acrylics and water colors. The classes have also brought many social benefits to the participants, as well as encouraging them to revisit their past love of painting, or take up a new creative interest.

Family day at Cato Lake

In March, the Eventide community gathered for a 'family day' at The Powerhouse precinct in Stawell. A large turn-out of residents, including those in independent accommodation, met up with family, friends, staff and volunteers for a barbecue lunch and a wide range of indoor activities, as well as enjoying a stroll around the Cato Lake parklands.

STAFF AWARDS



This year the Board of Governance presented Staff Long Service Awards and Certificates of Appreciation to Eventide employees and members of the community.

This year's recipients were:

Staff Long Service Award

Ted Hall	30 Years
Sue Blakey	15 Years
Andrea Monaghan	10 Years
Anne Jones	10 Years
Cheryl Hurley	10 Years
Donna Hay	10 Years
Joanne Cross	10 Years
Sharlene McCord	10 Years



Certificate of Appreciation

Annette May	Volunteer
Beverley Grace	Volunteer
Denise Stainsby	Volunteer
Dorothy Williams	Volunteer
Frances McKenney	Volunteer
Ingrid Rudolph	Volunteer
Joe Price	Volunteer
Lynette Gunning	Volunteer
Natalie Perry	Volunteer
Vicki Cooper	Volunteer

CORPORATE SERVICES REPORT



Utilizing constructive feedback from our residents, families, staff and volunteers is a big factor in helping Eventide continue to positively grow and progress

Being open to opinions, suggestions and criticism is all part of our daily Continual Improvement Program. This year we received 470 general feedback comments from individuals, as well as 47 complaints and 50 compliments. This valuable advice presented us with the opportunity to review our approaches across various aspects of the organisation and to introduce new processes to continually improve our quality of services.

An extensive training program has again been undertaken this year enabling all staff through learning to effective processes and competent performances.

Eventide staff were very busy this year, with the grounds and maintenance team activating 1500 requests throughout the Eventide complex and over at The Plantation Village. Laundry staff washed 11,000 loads of washing and the domestic staff completed 6,000 hours of cleaning duties. In the kitchen, our cooks produced 97,000 meals, plus 95,000 morning teas and suppers.

This is an outstanding effort by our team and I would like to express my gratitude for their professional and friendly approach whilst making the environment and lifestyle so comfortable for our residents. I'd also like to thank our wonderful administrative staff, which helps our daily operations run so smoothly.

It's been a great year at Eventide and I look forward to next year's exciting challenges, which include improving and expanding our capabilities across a broader range of services to give residents an even more flexible senior lifestyle.

Joanne Cross

Corporate Services Manager

CLINICAL CARE REPORT



This year there was a strong focus on service benchmarking and improving approaches to the way we deliver our clinical care.

Eventide voluntarily took part in the first phase of a study by the Department of Social Services to benchmark certain aspects of clinical services in Australian aged care. The set quality indicators were 'pressure injuries', 'unplanned weight loss' and 'physical restraint'. We are pleased to report that we are operating at benchmark level for all quality indicators and we are well below the national average for nil use of restraints. The appointment of an independent dietician over 12 months ago has helped contribute to minimal unexplained weight loss amongst residents and a reduction in nutritional supplements being required.

This year we adopted the Department's pilot 'Palliative Approach Toolkit', aimed at raising the bar of palliative care in aged care facilities across the country. Our staff are progressively being trained in the use of the toolkit, which provides valuable resources and guidelines to deliver best practice palliative care.

Other new approaches for best practice included the introduction of a new fall assessment system, a new diabetic management program, new checklists for return-from-hospital assessments and a review of our mandatory reporting systems, with refresher training provided to staff.

We also completed advanced care plans for 80 per cent of our residents. These plans are being rolled out according to new systems and processes; underpinned by increased communication with residents and their families to successfully deliver these plans and efficiently address any acute health concerns.

Clinical staff continued to build their skills and knowledge through professional development during the year. All nurses completed the latest wound care training and seven staff became fully accredited 'no-lift' trainers, who will be responsible for enforcing our 'no-lift' program

to minimize staff injury. We are also now receiving regular training from Medication Review Consultants who come in to review our residents' medications bi-annually, or as referred by medical practitioners.

Staffing was a challenge this year, with a significant number of nurses moving onto other positions. Thank you to our continuing staff who pulled together during this time! We also welcomed a new RN Mary Joseph and a number of enrolled nurses undergoing placement. And, a special acknowledgement to personal carer Prince Phillip for completing his enrolled nurse studies!

The strength of our team places us in a very capable position to care for residents with a wide range of needs, including those requiring the highest possible care (this year we received a record 75 residents in this category).

I'd like to thank the tireless support of local pharmacist Brian Hancock, GPs from Stawell Regional Health and GPs from Sloane Street Medical Centre, East Grampians Health Service (physio service), Aged Foot Care Podiatry and the Dementia Behaviour Management Advisory Service, who are an integral part of our dementia support group.

Thank you also to Clinical Administration Manager Jane Gravershaard and Clinical Administration Co-ordinator Rachel Moore for their support and stepping up as required into my role in my absence. And finally, a big thank you to the Clinical Team, which consistently strives to make our residents lives comfortable and fulfilling.



Helen Farnsworth
Clinical Care Manager

LEISURE AND LIFESTYLE REPORT



This year, the Leisure and Lifestyle Program introduced a variety of exciting new activities to our residents.

Information technology was high on the list, with residents learning how to use our iPads and even use Skype to communicate with family and friends.

The purchase of a new overhead projector means that our movie program has been active, bringing many hours of fun to residents, as well as their family and friends who may pop in to watch a movie.

When it comes to health and wellbeing, residents have had access to massage therapy and some have been taking part in water aerobics at the Stawell Leisure Complex.

We've been out and about in the community doing lots of fun things, like visiting the Men's Shed, Stawell Library, concerts in Stawell and Ararat, Vintage Car Club, Moyston Sheep Dog Trials and many of the local schools (which also enabled us to brush up on our IT skills thanks to the students).

We've taken part in some key local events such as the Christmas Parade down the Main Street, which was lots of fun! We also won first prize in the Christmas Tree Festival for our novelty tree made of edible decorations.

ANZAC Day was undoubtedly an extra special one this year and many residents attended the local march and ceremony, as well as made 500 hand-crafted poppies for display at Federation Square.

Throughout the year we also enjoyed a mix of parties and get togethers, including a barbecue at Cato Lake for our residents, volunteers, family and friends.

Fundraising was big this year too, with residents coming up with all kinds of ideas to raise funds for local and international causes including Cancer Council of Australia, Nepal Earthquake Relief and Moyston Fire Appeal (through the Red Cross). We'd like

to thank everyone who supported our fundraisers either through sponsorship or donations.

This year we added art classes to our regular activities, which also include Zumba with Giovanna, games and quizzes, craft, cooking, gardening, sing-a-longs and visits from performers like Keith Haymes, Carmel Phelan, Geoff Harmer, Bob Fry, Margaret Robertson, Christine Johnston and Neil Thornton, Senior Citizen's Singing Group, St Patrick's Primary School choir, Stawell Brass Band, Uniting Church Fellowship Group, Anglican Church Choir (Carols by Candlelight) and OAC ministries.

Residents in Warne and Urquhart houses enjoyed social and stimulating person-centred activities like cooking, gardening, music, doll and sensory therapy, bus outings, lots of lovely morning teas and time discovering the internet on the iPad. Highlights included a 'mother and daughter high tea' and a Christmas party for residents and their families.

As always, we welcomed ministers from all denominations to offer spiritual and pastoral care to our residents and the Fellowship Group met regularly for prayer, Bible study and fellowship.

To keep residents independent, we enjoyed visits from Blumes Fashions, Athletes Foot, Action Aids Australia, AMCAL Chemist, ANZ Bank, Hello Gorgeous Body, Beauty Skin and Park lane Jewellery.

A huge thank you to the leisure/lifestyle team and all the volunteers. Without your contribution we would not be able to offer the variety of programs that we do and run them so successfully.

Grace Rethus
Leisure & Lifestyle Supervisor







2014-15 financials at a glance

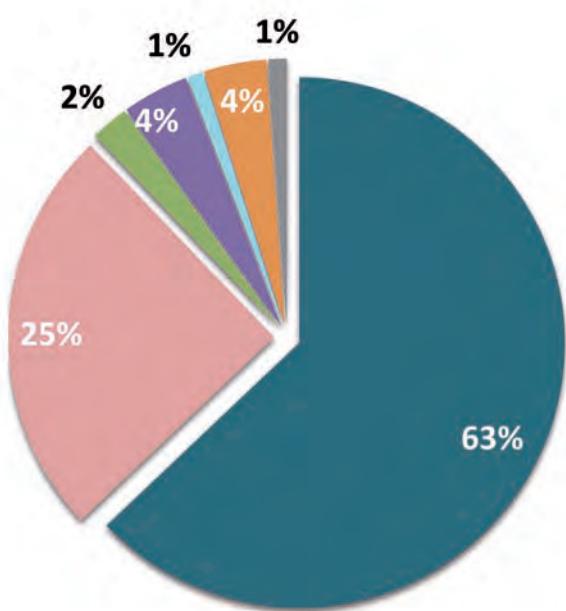


FINANCIALS AT A GLANCE

A full copy of the financial reports are available upon request.

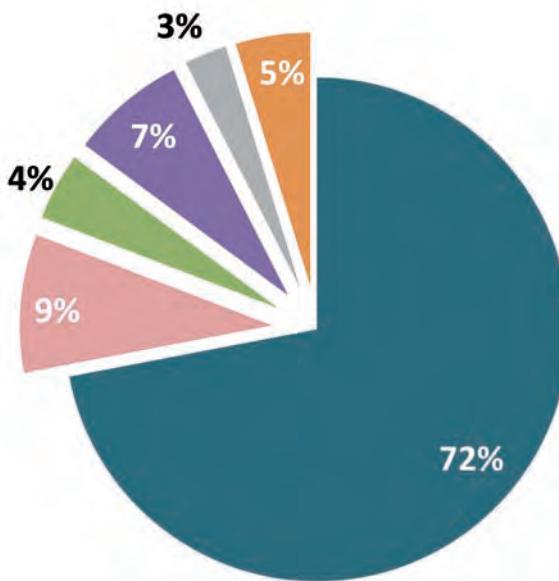


INCOME



- Residential Care Subsidies
- Resident Daily Fees
- Retention Revenue
- Retirement Village Income
- Donations and Fundraising
- Interest Received
- Other Revenue

EXPENSES



- Salary and Employee Related Expenses
- Depreciation
- Food Supplies
- Maintenance, Repairs & Utilities
- Resident Care Services
- Retirement Village Expenditure

INCOME & EXPENSES STATEMENT

	Year ended 30 June 2015	Year ended 30 June 2014
	\$	\$
INCOME		
Residential Care Subsidies	4,637,525	4,186,242
Resident Daily Fees	1,837,444	1,561,759
Retention Revenue	168,081	189,572
Retirement Village Income	296,623	277,031
Donations and Fundraising	68,541	24,115
Interest Received	280,512	297,403
Other Revenue	81,283	57,163
TOTAL REVENUE	7,370,009	6,593,285
EXPENSES		
Salary & Employee Related Expenses	4,773,496	4,435,176
Depreciation	586,898	550,016
Food Supplies	285,378	269,516
Maintenance, Repairs & Utilities	489,256	453,321
Resident Care Services	179,609	157,177
Retirement Village Expenditure	315,730	268,514
TOTAL EXPENSES	6,630,367	6,133,720
TOTAL NET SURPLUS	739,642	459,565

STATEMENT OF FINANCIAL POSITION

For the Year Ended 30 June 2015

	2015	2014
	\$	\$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	7,171,925	5,6,870,671
Trade and other receivables	124,525	113,335
Inventories	19,938	13,745
TOTAL CURRENT ASSETS	7,316,388	6,997,751
NON-CURRENT ASSETS		
Property, plant and equipment	15,283,013	14,831,429
TOTAL NON-CURRENT ASSETS	15,283,013	14,831,429
TOTAL ASSETS	22,599,401	21,829,180
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	353,313	374,183
Employee benefits	482,271	390,671
Other liabilities	9,355,577	9,192,701
Borrowings	251,000	251,000
TOTAL CURRENT LIABILITIES	10,442,161	10,208,555
NON-CURRENT LIABILITIES		
Employee benefits	396,195	348,221
Borrowings	1,903,417	2,154,417
TOTAL NON-CURRENT LIABILITIES	2,299,612	2,502,638
TOTAL LIABILITIES	12,741,773	12,711,193
NET ASSETS	9,857,628	9,117,987
EQUITY		
Retained earnings	9,857,628	9,117,987
TOTAL EQUITY	9,857,628	9,117,987





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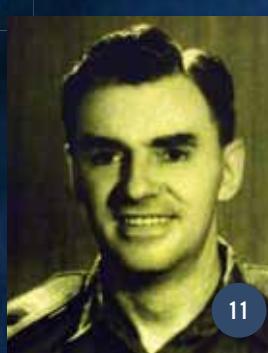
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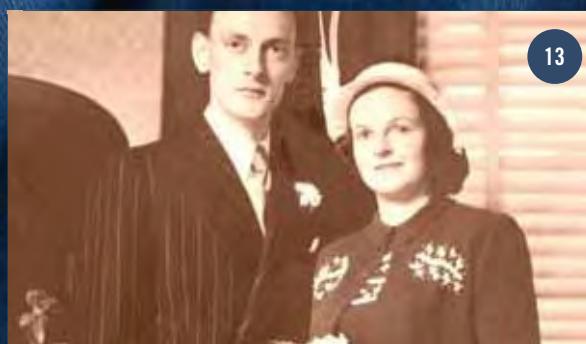
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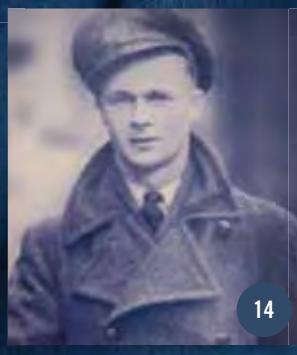
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6 Margaret Pietsch & Edmund 7 Lisa Mills & Jack 8 Betty Williams & John 9 Betty Smith & Frank 10 Sylvia Harries & Edward (Danny) 11 Elaine Osborne & Jack
12 Elaine McCracken & Arthur 13 Marg Alway & Ronald 14 Betty Dryburgh & Reg 15 Olive Peach & George 16 Jean & George Black 17 Hector & Elaine Murtagh



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